

Exchange Services

UNIT RETURN DATA SHEET

Thank you for using the Rockwell Collins Rental-Exchange Service. To help us maintain high reliability and customer service, please take a moment to describe the condition of the Rental-Exchange unit that you are returning to this Rockwell Collins Service Center. Enclose a completed copy of this form with your shipment.

Thank you,

Customer Service Representative
Rockwell Collins Service Center

THIS UNIT IS: RENTAL EXCHANGE YOUR UNIT FOR REPAIR

REQUIRED COMPLETION DATE: ____ / ____ / ____
 Month Day Year

From

Customer PO# : _____
Collins Order # : _____
Company Name: _____
Part Number: _____
Serial Number: _____
Aircraft Type: _____
Aircraft Tail Number: _____
Failure Reported: _____

Troubleshooting Data

- Condition confirmed on other side of A/C
- Replacement unit solves problem
- Could not verify problem on ground
- Same condition previously seen on this A/C
- Contacted Field Service Engineer

Failure Indication

Warning Flags: _____
Diagnostic Code(s): _____

Other: _____

Frequency

- Continuous
- Intermittent
- Frequently Rarely Once

Environment

Wet Hot Cold

Other: _____

Condition at Time of Failure

- In Flight: (Time: ____ hrs)
- Take off Climb Land
 - Descent On Ground
 - Cruise: (Altitude: ____ hrs)
 - At first power-up of day
 - At any power-up